

CLARIFICATIONS ON DVV

Criterion	5. Student Support and Progression
Key Indicator	5.1 Student Support
Metric	5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees
HEI Input	A. All of the above
DVV Suggested Input	C. 2 of the above
DVV Findings	DVV partner observed that HEI has not provided ample evidences like attendance sheet , geo-tagged photos with date and caption , circulars of awareness campaign for organization wide awareness campaigns for anti sexual harassments and anti-ragging cases ; HEI to provide mechanism for submission of online / offline complaints of students grievances through Email and complaint box ; HEI needs to provide academic year-wise Minutes of meeting of a meeting where concerned-raised/grievances/complaints raised by the students have been identified, and resolved thereafter.
HEI Response	<ul style="list-style-type: none"> • The sufficient evidence, including attendance sheets, geo-tagged photos with dates and captions, and circulars of awareness campaigns for organization-wide awareness on anti-sexual harassment and anti-ragging issues are provided. • The mechanism for submitting online/offline complaints of student grievances is received. Also, enclosed sufficient copies of grievances received. • The minutes of meeting for the concern raised for the academic year 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24 are provided. <p>The HEI kindly requests DVV to consider the Change Input Option as 'A' (All of the above).</p>

HEI RESPONSE DOCUMENTS

SL. NO	PARTICULARS	LINK
	Summary from the Head of HEI	VIEW
1.	Organization-wide awareness on Anti-Sexual Harassment, Anti-Ragging and Grievance Redressal	VIEW
2.	Mechanism for Submission of Online/Offline Complaints	VIEW
3.	Timely redressal of Student Grievances and Minutes of the meeting of Grievance addressed.	VIEW